

Quality Policy Statement

The Procurement Unit provide advice and guidance to facilitate best practice purchasing throughout the Council and manage the tender process in accordance with all legislative and quality management procedures. The remit of the Unit includes carrying out research, co-ordinating the Council's purchasing and providing Procurement training for Council staff.

Belfast City Council Procurement Unit recognises the importance of carrying out its activities in a professional manner to the highest quality standard and within 'best practice'. The Unit will therefore:

- Accomplish and maintain a high quality of service provided in a manner that will continually meet the need of the Department's Clients in a cost effective way.
- Provide a documented assurance to clients that quality of service is provided.
- Comply with all quality system and ISO 9001:2000 requirements and continually improve the effectiveness of the quality management system.
- Provide a framework for establishing and reviewing quality objectives.
- Communicate the system within the Unit and ensure that it is understood.
- Review the quality system at yearly intervals.
- Increase access to BCC procurement for SMEs
- Encourage suppliers to become more environmentally aware
- Ensure projects are delivered on time