



Belfast City Council response to Crumlin Ardoyne Neighbourhood Renewal Partnership's Action plan (2007)

The council's input

A number of discreet actions in the plan identify Belfast City Council as either a lead or supporting partner in their delivery. As part of their consultation process the NR Partnership have now asked the council to make an official response to the actions.

Detailed below are each of these **twenty-six (26) council-related actions** and a combined council response (established after discussions with the council's departments).

A map of the area's boundaries is attached at the end of this document.

Strategic Theme: Community Motivation, Participation, and Capacity (Community & Social)

Issue:	There is a lack of knowledge as to which organisations in the area provide which services
Desired outcome:	A clear mapping of "who does what?" in the area
(1) Action sought:	Carry out an audit of services provided by community organisations in the NRA. To include out a review of current community infrastructure to support the needs of women
Resource implications:	£0
Lead:	Belfast City Council
Support:	Volunteer Development Agency, NICVA, Women's Information Network

Council response: The council's new Strategic Neighbourhood Action Programme (SNAP) is putting in place new 'Local Area Working' policies and processes that will allow the council to operate in a much more effective and joined-up manner at neighbourhood level. It will create mechanisms to allow it to engage at a local level in a more joined-up fashion in relation to, for example, the co-ordination of local events.

The team are currently mapping the provision of local public services across the city and can make the results available to the Partnership when they are published in Spring 2008.

Issue:	Ethnic minorities and migrant workers tend to be detached from the local community
Desired outcome:	A community where all members feel they can contribute something positive.
(2) Action sought:	Produce a series of initiatives to engage ethnic minority communities in NR activities.
Resource implications:	Not known
Lead:	Belfast City Council
Support:	NICEM – NB Advice Partnership, Ashton/DEL Indian Community Centre- community groups

Council response: The council's Good Relations unit has resources for working with the migrant community and with the minority ethnic community and would be keen to work with the Partnership in sharing best practice.

The unit has convened a Shadow Migrant Working group to increase partnership working across the city on issues relating to inward migration and migrant worker communities. The forum can also offer advice and assistance on initiatives to address social cohesion and the integration of migrant worker communities.

The unit is also working up an application for a significant amount of funding under Peace III Priority 1.1 'Building Positive Relations at the Local Level' which will be available to community organisations to carry out a range of work around this theme.

The Good Relations grant aid programme, with grants up to £10,000 is available to (e.g.):

- build awareness, dispel myths and stereotypes and address sectarianism and/or racism;
- promote and encourage trust and mutual understanding through dialogue, learning about others and developing meaningful relationships;
- provide space to deal with the past and address issues of mutual interest or concern in relation to the Shared Future document and/or the Race Equality Strategy; and
- improve shared civic life by building sustainable networks to transform contested space and identity and implement collaborative actions.'

The Unit's Conflict Transformation Project is currently producing research that will also pinpoint areas for development and involvement.

Issue:	Residents are unaware of where to go for specific assistance with problems
Desired outcome:	Develop location(s) where people can get ready advice
(3) Action sought:	Carry out an audit of advice services leading to a development of North Belfast wide advice strategy; focusing on: Delivery by existing local groups using 'One Stop Shop' models and complimenting BCC's current review of advice services.
Resource implications:	£5,000
Lead:	Belfast City Council, VCU
Support:	

Council response: The council offers a number of advice services covering a wide range of issues including consumer advice, cleansing, building control issues and a variety of environmental health matters. The majority of these have developed mechanisms for engagement and support at a local level.

Our Community Services section will hold an Information day in Ardoyne Community Centre on a range of Council Services. This can be replicated at other community centres throughout the Partnership area.

The council also funds the North Belfast Advice Consortium to who provide a range of general advice across north Belfast area. This is currently being reviewed for 2008/9.

Strategic Theme: Young People and Youth Issues (Community Renewal)

Issue:	Consultation with young people in the CANP area confirms that there is a lack of appropriate youth led 'drop in' type facilities
Desired outcome:	Crumlin Ardoyne will be a community that services adequately the needs of its young people
(4) Action sought:	To work with the existing North Belfast Youth Challenge to engage young people in a dialogue and feasibility study examining the need for 'drop in' and 'chill zone' space provision for young people across the CANP area
Resource implications:	£10,000
Lead:	DENI/BELB – Youth Services, North Belfast Community Council
Support:	North Belfast Youth Challenge, CEP's, Belfast City Council Youth Council , Urban II

Council response: Noted.

Our Community Services section will continue to play an important operational role in this regard with staff active in the local area and an important physical presence in the local Community Centres.

The section supports a number of youth projects in Ardoyne community centre and, in addition, offers Summer Play schemes and Project Grants throughout the Partnership area.

Issue:	In certain parts of the community young people are generally viewed in a negative light.
Desired outcome:	Crumlin Ardoyne will be a community where young people are viewed as an integral and important part of the community, with a positive contribution to make.
(5) Action sought:	Ensure that children and young people have an ongoing influence on the issues that impact on them and the wider regeneration of the NRA by developing their esteem, capability and knowledge to feed into existing North Belfast youth strategy development (North Belfast Youth Challenge)
Resource implications:	Not known
Lead:	DENI/BELB – Youth Services
Support:	CANP, NBYC, CEP's, Belfast City Council Youth Council ,

Council response: Noted.

As outlined above our Community Services Unit continue to play an important operational role in this regard with staff active in the local area and an important physical presence in Ardoyne Community Centre.

Issue: The quality and availability of youth provision in Crumlin Ardoyne is not consistent across areas or providers.

Desired outcome: All young people will have a good experience of youth provision.

(6) Action sought: **Bring together youth service providers across the CANP area to identify the scope and amount of provision of diversionary, personal development, summer schemes, arts and sports activities; identifying gaps and engaging appropriate organisations to provide services where gaps in provision exist**

Resource implications: £30,000 x 3 years

Lead: DENI/BELB – Youth Services

Support: CANP, **Local youth providers**, DENI/BELB

Council response: Noted.

Belfast Community Safety Partnership run a small grant programme for community based activity tackling ASB and diverting young people.

There are also possible contributions from our Culture and Arts unit – who offer a range of grants to support arts provision and have an Artist in Residence who is involved in a number of community arts projects.

The council is keen to see that its Recreation Service can make an active contribution to the surrounding neighbourhood and is eager to remove perceived barriers to access. Our Recreation Service can work with the Partnership and others to examine this action.

Issue: A lot of good work is taking place in the Crumlin Ardoyne area, but it is often not widely known about or promoted, leading to resources sometimes not being used to maximum effect.

Desired outcome: Crumlin Ardoyne will be a community that supports learning, develops worthwhile collaborative relationships, and promotes a working and information exchange.

(7) Action sought: **Audit of existing youth provision for 0-25 years**

Resource implications: £8,000

Lead: DENI/BELB – Youth Services

Support: CANP, **Local youth providers**, DENI/BELB

Council response: Noted.

Issue:	Consultation with young people in the CANP area confirms that there is a lack of weekend/late evening/night facilities which act as diversionary activities increase the dependency on alcohol and substance abuse
Desired outcome:	Young people will have access to a range of statutory and community facilities and services which meet their needs reducing their dependency on alcohol, drugs and involvement in anti-social behaviour
(8) Action sought:	Develop an integrated "0 - 25 Years" strategy broken down by age group e.g. 0-4, 5-11 etc. Develop plans to increase the provision of outreach workers to increase community capacity and cohesion
Resource implications:	£15,000
Lead:	DENI/BELB – Youth Services
Support:	CANP, Local youth providers , DENI/BELB

Council response: Noted.

A Community Safety Coordinator for North and West Belfast is also available to work with the partnership on community safety issues.

To illustrate what can be achieved in tackling such issues, Belfast Community Safety Partnership recently funded a project in partnership with EDACT to run a campaign around the themes of parental responsibility around drinking.

Our Community Services Unit will work with the Partnership to address issues of anti-social behaviour through programme support, shared learning, and information.

As outlined above our Community Services Unit will continue to play an important operational role in this regard with staff active in the local area and an important physical presence in Ardyone community centre.

Strategic Theme: Education (Economic & Community)

Issue:	Lack of academic qualifications limits the potential to move people into decent work.
Desired outcome:	Educational attainment will be raised within the Crumlin Ardoyne area by providing integrated learning opportunities and support for early years, primary school years, post-primary school years, parents, and wider community. This will ensure that children have access to good, high quality experiences at all stages of their learning.
(9) Action sought:	Develop employment related learning linked to existing opportunities in the City Council area/North Belfast and CANP area e.g. Crumlin Rd/Girdwood/retail developments/Mater Hospital. Liaise with St Cecilia's link to Mater
Resource implications:	Time, meetings input, professional advice £7,500
Lead:	BELB, LEA's
Support:	Belfast City Council , Nth B'fast P'ship, EGSA (Lifelong Learning) Belfast HSCT

Council response: Noted.

Local employment initiatives have been a key component of the council's current and previous economic development strategies. Key examples of this have been support for the Belfast GEMS project which was linked to the Gasworks and more recently the LEAP initiative in north Belfast.

The council will be keen to work with the Partnership to ensure that barriers – physical, educational and economic are reduced for the local community in north Belfast.

Our Enterprise Officer is actively engaged in trying to increase the number of new business starts across the city. This work is done by undertaking a structured programme of outreach activity and the council would be keen to work with the community in the area to ensure that those who are interested can avail of the service.

The council is working to increase the employment rate in the city by ensuring better linkages between employers and potential employees. Through our Citywide Employability Consortium, we are seeking to provide an employer interface and support community-based development organisations to maximise the exposure of their clients to potential job opportunities.

Strategic Theme: Health & Well being (Social & Community)

Issue:	People in the area may not traditionally have considered a healthy lifestyle as a high priority
Desired outcome:	People will make changes to life choices and lead healthier lives
(10) Action sought:	Increased awareness of the support services available – health information and road shows
Resource implications:	£7,500
Lead:	BHSCT/EHSSB
Support:	All other relevant groups e.g. Nth Belfast P'ship (Katie Reakes)

Council response: Noted.

Our health development unit is keen to be contribute, in a co-ordinating and civic leadership role, to work aimed at promoting and improving health and wellbeing. This includes a range of issues including tackling obesity; the prevention of suicide and self harm; accident prevention; melanoma prevention and promoting healthy lifestyles including tackling underage sales of alcohol and cigarettes. Our potential contribution will be determined by the resources available.

The council is keen to see that its Recreation Service can make an active contribution to the surrounding neighbourhood and is eager to remove perceived barriers to access. Our Recreation Service can work with the Partnership and others to examine this action.

Issue:	There is a "dis-engagement" amongst older people in the community and a lack of interaction between the generations
Desired outcome:	A more integrate approach to support mechanisms for older people on the community
(11) Action sought:	Develop a model for a North Belfast 'Good Morning' type project highlighting sustainability issues. Integrated support for older people, carers, and people with specific support needs. Support programmes for 50yrs+ residents to include for e.g. Telephone Helpline, Home Visitation / Befriending, Mentoring Schemes for elderly/vulnerable people,
Resource implications:	£100,000
Lead:	DHSSPS/NIO
Support:	CANP HAZ, Healthy Living Centre, BHSCT/EH&SSB/ Belfast Community Safety Partnership

Council response: Noted.

The council's Community Services unit can offer support in developing inclusive activities for older people on the local community. Ardoyne community centre is already a resource for local voluntary activity and the unit would be keen to work with the Partnership on priorities focussing on older people. Community Services also provides the opportunity of grant aid support(Project Grants £500) that can be used to develop short activity programmes with older people in the community.

The council has made a specific commitment to responding to the needs of older people and has a series of facilities and schemes including discount scheme for our leisure centres, community centre activities; Safety of Seniors events and assisted lift bin collections.

We have an Older Persons Working Group which was set up to our services are suitably adapted to meet the specific needs of older people. The group is developing an action plan and will be hosting a related Older Persons convention in May 2008.

Belfast Community Safety Partnership, along with Belfast District Policing Partnership and a range of partners coordinate the Safety of Seniors Project. This is an information road show on issues of safety for older people that are run via community centres and local community groups.

Belfast Community Safety Partnership have in the past funded the work of the three Belfast based Good Morning Projects, and continue to work with them to explore sustainability and the potential for mainstream funding.

Belfast Community Safety Partnership has funded the employment of an Intergenerational Coordinator in Belfast in partnership with Age Concern NI. The Coordinator is based at Age Concern NI offices in Belfast. The project is due to finish at the end of March 2008 and we are currently exploring sustainability.

Strategic Theme: Community Safety (Community Renewal)

Issue: The community needs to be more involved with the implementation of safety initiatives

Desired outcome: Vulnerable people will feel more involved, safer and less isolated.

(12) Action sought: **To play an active role in the implementation of and to develop local community safety strategies for the NR area which link to the BCC City Wide Community Safety Strategy**

Resource implications: Time input etc

Lead: **Belfast City Council**

Support: CANP, DSD

Council response: There are a number of council resources which could be called upon to assist the Partnership in delivering on this action.

A Community Safety Coordinator for North and West Belfast is available to work with the partnership on community safety issues.

The Belfast Community Safety Partnership currently coordinates the Get Home Safe Project, which, with the council, includes a number of partners such as PSNI and the Federation of Retail Licensing Trade.

We are developing an Anti Social Behaviour Policy that will reflect issues around ASB and alcohol abuse.

Our Community Services Unit will work with the Partnership to address issues of anti-social behaviour through programme support, shared learning, and information. Our staff at Ardoyne Community Centre are involved in a number of Community Safety Initiatives such as the Safer Neighbourhood Project that involves all local licensed premises working together on a range of issues, an anti-graffitti project aimed at curtailing anti social behaviour at 'hot spots' in the Ardoyne area. These projects might be a good practice model for other areas of the CANRP area.

Our Parks and Cemeteries Service are keen to work with the local community on ensuring that local open space is managed creatively to ensure that it is not a venue for anti-social behaviour. An Anti-social behaviour pilot project is already under way in the Waterworks and the council would be keen to work with the Partnership on this.

Issue: Many people especially older and vulnerable people feel isolated and insecure

Desired outcome: Vulnerable people will feel more involved, safer and less isolated.

(13) Action sought: **Review and evaluate alley gating scheme. Where appropriate, develop plans for a broadening out of the scheme**

Resource implications: Cost of gating scheme depending on scope

Lead: **Belfast City Council**, NIHE, DRD, Housing Assoc.

Support:

Council response: Noted.

The council's Community Safety Team manage the '*Alleygates*' pilot project and have produced a manual that outlines the process. The Team are available to discuss this with the community.

The council has made a specific commitment to responding to the needs of older people and has a series of facilities and schemes including discount scheme for our leisure centres, community centre activities; Safety of Seniors events and assisted lift bin collections.

We have an Older Persons Working Group which was set up to our services are suitably adapted to meet the specific needs of older people. The group is developing an action plan and will be hosting a related Older Persons convention in May 2008.

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The council's Community Services unit can offer support in developing inclusive activities for older people on the local community. Ardoyne community centre is already a resource for local voluntary activity and the unit would be keen to work with the Partnership on priorities focussing on older people.

Issue:	There are major problems at interface area especially at particular times of the year
Desired outcome:	A reduction in tension and incidents at these areas.
(14) Action sought:	Build on good models of interface 'relationship building' and resource such interventions consistently for the medium to long term
Resource implications:	To be agreed
Lead:	CANP, NIO, Belfast City Council , DSD
Support:	LCO's
Council response:	Noted.

The council's Good Relations Unit is working up an application for a significant amount of funding under Peace III Priority 1.1 'Building Positive Relations at the Local Level' which will be available to community organisations to carry out a range of work around this theme.

The Good Relations grant aid programme, with grants up to £10,000 is available to (e.g.):

- build awareness, dispel myths and stereotypes and address sectarianism and/or racism;
- promote and encourage trust and mutual understanding through dialogue, learning about others and developing meaningful relationships;
- provide space to deal with the past and address issues of mutual interest or concern in relation to the Shared Future document and/or the Race Equality Strategy; and
- improve shared civic life by building sustainable networks to transform contested space and identity and implement collaborative actions.'

The unit has also submitted an application for funding to the Arts Council of N Ireland for funding under its Re-Imaging Communities funding programme to work with communities to reimagine the area in a way that now reflects where communities are at.

The Unit's Conflict Transformation Project is currently producing research that will also pinpoint areas for development and involvement.

Staff at Ardoyne community centre work in partnership with other community partners in developing a Summer Intervention Programme aimed at providing viable alternatives for young people in the Ardoyne and Marrowbone areas over the summer months.

Our Community Development Worker based at Ardoyne is available to work with the Partnership to develop a pilot model of interface relationship building within the Partnership area.

The role of public space in the area is an important element in relationship building. Our Parks and Cemeteries Service are keen to work with the Partnership on ensuring that projects in areas such as the Waterworks can contribute to positive intervention.

Strategic Theme: The Economy, Employability, Skills & Training (Community & Economic)

Issue:	There is no specific economic focus on North Belfast as an area
Desired outcome:	A range of initiatives to tackle high unemployment and low skills base
(15) Action sought:	Host economic development seminar to create greater awareness of economic opportunities. Develop North Belfast Investment brochure
Resource implications:	£10,000
Lead:	DETI/Invest NI
Support:	CANP, Nth B'fast P'ship, Local Enterprise Agency, Belfast City Council , private sector, other NP's

Council response: Noted.

Local economic development has been an important strand of the council's work for over a decade. Through its Local Economic Development Plan for the city, the council has focussed on a number of priorities which it believes are key to successful economic renewal.

We would note that our Economic Development has previously provided financial support for the development of a north Belfast investment brochure to the North Belfast Partnership.

Issue:	People find it difficult to access those public services that do exist
Desired outcome:	Easier access to local services
(16) Action sought:	Exploration of potential for community centres in North Belfast to offer public services, e.g. issues of dog licences, bins
Resource implications:	£1,000
Lead:	CANP
Support:	Belfast City Council

Council response: Noted.

The idea of a one stop shop for council services is also being explored by the council's Strategic Neighbourhood Action Programme (SNAP) as a method of facilitating a local approach to council service delivery. Within the Partnership area there is the possibility of using Ardoyne community centre as a location for a pilot.

Strategic Theme: Physical Improvements (Physical Renewal)

Issue:	There is a significant problem with unsightly graffiti throughout the entire NRA
Desired outcome:	The "look" of the NRA will be significantly improved. A sense of community pride will develop
(17) Action sought:	Removal of graffiti at agreed sites development of zero tolerance approach to graffiti.
Resource implications:	Time input from P'ship and Statutory bodies
Lead:	Belfast City Council , NIO, NIHE
Support:	BT, NIE, PSNI, DSD, LCO's
Council response:	The council has already delivered on these actions as part of the Graffiti removal action plan and would be keen to continue to work with the Partnership to address similar issues.

Representatives from the council's Cleansing Services, Community Awareness, Enforcement and operational teams service are available to meet with the Partnership to provide a full picture of current activities and to discuss support in the future.

There are technical and legal issues around the removal of graffiti which the council can discuss.

The Council's North Belfast Cleansing Forum holds quarterly meetings as a way for community groups and individuals to work with Cleansing Services and we encourage the Partnership to join the forum.

Cleansing offers a range of community engagement activities from community talks, workshops, youth activities (eg) summer schemes and school workshops and visits alongside specific community focused anti-litter projects. Our Community Awareness Team visits schools promoting the anti-litter message.

The council's citywide Safer Neighbourhoods pilot project – which includes work in north Belfast – is also tackling the issue of graffiti.

The council also manage a Roaming Wardens Project in which a team of wardens are allocated to appropriate areas across the city (on a temporary basis) through consultation with various partners. These wardens can act as a mechanism for the reporting of anti-social behaviour including graffiti.

Issue: There is a significant problem with unsightly graffiti throughout the entire NRA as well as some localised vandalism

Desired outcome: The "look" of the NRA will be significantly improved

(18) Action sought: **Provision of environmental and education youth programmes to reduce graffiti and vandalism**

Resource implications: £35,000

Lead: DENI, **Belfast City Council**

Support: DSD, CANP, BELB, CCMS

Council response: As noted above the council has already delivered on these actions as part of the Graffiti removal action plan and would be keen to continue to work with the Partnership to address similar issues.

Representatives from our Cleansing Services, Community Awareness, Enforcement and operational teams service are available to meet with the Partnership to provide a full picture of current activities and to discuss support in the future.

Cleansing offers a range of community engagement activities from community talks, workshops, youth activities (eg) summer schemes and school workshops and visits alongside specific community focused anti-litter projects. Our Community Awareness Team visits schools promoting the anti-litter message.

The council's citywide Safer Neighbourhoods pilot project – which includes work in north Belfast – is also tackling the issue of graffiti.

The management of graffiti and vandalism in public space, such as the Waterworks or Marrowbone Park, is a related issue. Our Parks and Cemeteries Service are keen to work with the Partnership on ensuring that projects in spaces can make a positive contribution.

Issue: There is community feeling that the area could be kept cleaner by statutory provision and local initiatives.

Desired outcome: The "look" of the NRA will be significantly improved

(19) Action sought: **Efficient and effective refuse collection and street cleaning**

Resource implications: £Nil (to NR)

Lead: **Belfast City Council**

Support: NIHE, Private landlords

Council response: Again - representatives from the council's Cleansing Services, Community Awareness, Enforcement and operational teams service are available to meet with the Partnership to provide a full picture of current activities and to discuss support in the future.

The Council's North Belfast Cleansing Forum holds quarterly meetings as a way for community groups and individuals to work with Cleansing Services and we encourage the Partnership to join the forum.

Issue: There is community feeling that the area could be kept cleaner by statutory provision and local initiatives.

Desired outcome: A sense of pride in the community will be instilled

(20) Action sought: **Community clean up campaign with regular clean up days**

Resource implications: £6,000 p.a.

Lead: **Belfast City Council**

Support: LCO's

Council response: Again - representatives from the council's Cleansing Services, Community Awareness, Enforcement and operational teams service are available to meet with the Partnership to provide a full picture of current activities and to discuss support in the future.

The Council's North Belfast Cleansing Forum holds quarterly meetings as a way for community groups and individuals to work with Cleansing Services and we encourage the Partnership to join the forum.

Our Parks and Cemeteries Service can work with the Partnership on clean up campaigns in the areas public parks. From past experience such campaigns often have a higher rate of success in such locations.

Issue: In the community survey dog fouling was ranked the 1st priority problem

Desired outcome: The "look" of the NRA will be significantly improved

(21) Action sought: **Tackle issue of dog fouling. Provide bins, education, leaflets**

Resource implications: £20,000

Lead: **Belfast City Council**, Environmental Health

Support: Dog Warden

Council response: The council would be keen to work with local groups on education and awareness programmes to promote responsible dog ownership. The Council does not favour separate dog fouling bins and encourage the placement of bagged dog fouling into existing litter bins, or for owners to dispose of it at home, via their own wheeled bins

This is also an issue that relates to the management of the local park and is something Parks and Cemeteries Service are available to discuss.

Issue:	All residents feel outside the process of physical development
Desired outcome:	People will have more of an influence in what is built in their area
(22) Action sought:	Link into physical regeneration strategic master plan bringing together the Arterial Routes Programmes, Girdwood, Gaol, Mater Hospital and BCC Parks plans in order to provide a coordinated physical development blueprint on which CANP can comment, input/influence whilst also identifying gaps which require additional consideration
Resource implications:	Not known to date
Lead:	Belfast City Council , BRO Area P'ships
Support:	CANP, all relevant statutory bodies
Council response:	<p>As has already been noted, the council has actively supported the concept of physical renewal projects which enhance the re-invigoration of local business and communities along the city's arterial routes.</p> <p>We are a key participant in the Strategic Regeneration Framework for north Belfast which will provide an understanding of the key physical, social and economic priorities for the area.</p> <p>Our Renewing the Routes programme represents an inter-agency approach to enhancing the vitality of the main routes by developing and implementing integrated regeneration plans for designated area nodes. The programme has adopted a bottom-up approach to creating and communicating a vision for the arterial routes in Belfast. Guided by key local representatives, areas for targeted regeneration activities were identified through the scoping of the social, economic and physical aspects identifying and prioritising regeneration activity within their locality.</p> <p>However, much the Renewing the Routes programme is already in place or reaching a final stage of work – due to the end of funding streams – although a number of already agreed projects are on-going under IDF funding.</p> <p>As yet there are no additional resources in place so while the council is keen to explore the possibilities of similar work along other routes, projects would be dependant on the availability of funding both for staffing and for implementation.</p> <p>The council has established management plans for both the Waterworks and Queen Mary's Garden which incorporate a masterplan that includes the five year development proposals for both spaces. Our Parks and Cemeteries service are available to discuss these plans with the Partnership. There are currently no management plans in place for Marrowbone Park but, again, the service are keen to work with the Partnership on the development of such plans.</p>

Strategic Theme: Good Relations and Shared Spaces

Issue:	Avoidance of 'hard issues' and interface issues at Neighbourhood Partnership, low levels of trust and limited relationships
Desired outcome:	Increased trust, improved relationships and confidence in raising interface issues at NP
(23) Action sought:	Provide training in good relations and Facilitative Leadership to enable the development of relationships, trust and confidence building and the confidence by all participants to raise issues, concerns, and conflicting issues
Resource implications:	£3,000
Lead:	CRC
Support:	NBCAU, CANP, CEPs, Belfast City Council Good Relations , WEA
Council response:	Noted.

The council's Good Relations unit is working up an application for a significant amount of funding under Peace III Priority 1.1 'Building Positive Relations at the Local Level' which will be available to community organisations to carry out a range of work around this theme.

Our Good Relations grant aid programme, with grants up to £10,000 is available to (e.g.):

- build awareness, dispel myths and stereotypes and address sectarianism and/or racism;
- promote and encourage trust and mutual understanding through dialogue, learning about others and developing meaningful relationships;
- provide space to deal with the past and address issues of mutual interest or concern in relation to the Shared Future document and/or the Race Equality Strategy; and
- improve shared civic life by building sustainable networks to transform contested space and identity and implement collaborative actions.'

The Unit's Conflict Transformation Project is currently producing research that will also pinpoint areas for development and involvement.

In general our Community Services unit have an important operational role to play in this regard with staff active in the local area and an important physical resource in the Ardoyne Community Centre. As already cited Community Services will be available to support a pilot model of interface relationship building within the area.

Issue:	Lack of cross community dialogue in discussions over the future of Crumlin Road Gaol and Girdwood Park
Desired outcome:	A functioning cross community/interface dialogue discussion group on Girdwood and the Gaol sites
(24) Action sought:	Ensure adequate input and representation into NBCAU's dialogue discussion group on the future of Crumlin Road Gaol and Girdwood Park involving the communities in Crumlin Ardoyne, Shankill and Inner North NRAs
Resource implications:	£Nil
Lead:	NBCAU
Support:	CRC, Belfast City Council , CANP, CEPs,
Council response:	Noted.

The council's Good Relations Unit would be happy to contribute and represent the council in any of NBCAU's dialogue discussions on the future of Crumlin Road Gaol, and Girdwood Park, regarding good relations issues.

The unit is working up an application for a significant amount of funding under Peace III Priority 1.1 'Building Positive Relations at the Local Level' which will be available to community organisations to carry out a range of work around this theme.

Our Good Relations grant aid programme, with grants up to £10,000 is available to (e.g.):

- build awareness, dispel myths and stereotypes and address sectarianism and/or racism;
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- improve shared civic life by building sustainable networks to transform contested space and identity and implement collaborative actions.'

The Unit's Conflict Transformation Project is currently producing research that will also pinpoint areas for development and involvement.

The Renewing the Routes plan for the Crumlin arterial route projects has identified a number of projects including commercial improvement, environmental improvement and built heritage projects of which the Courthouse, Gaol and Girdwood Park site has been considered.

One particular project is the installation of a public art piece in the centre of Carlisle Circus roundabout which would contribute to the sense of this area as shared space. A steering group was formed that was representative of all of the communities within this area and, following a process of consultation including public meetings and workshops, agreement was found on an artist's brief and subsequently an artist was commissioned to produce an art piece that will be installed in April 2008.

The views emerging from the Renewing the Routes programme on the Crumlin Road Gaol and Girdwood Park have been fed into a consultation response on the strategic masterplan. However, the programme will have no any direct input into the regeneration of this site.

Issue:	Abandonment of land and property at interfaces which is fertile ground for sectarian conflict, 'recreational rioting' and anti-social behaviour
Desired outcome:	Knowledge of all abandoned sites at interfaces in Crumlin Ardoyne NRA
(25) Action sought:	Identification of all abandoned derelict and vacant sites at interfaces and their ownership established. Carry out discussions with owners and develop options for alternative uses.
Resource implications:	£see below
Lead:	NBCAU
Support:	CANP, NIHE, Belfast City Council , Crumlin Olpark Master Plan
Council response:	Noted.

The council's Good Relations Unit would be happy to be involved in discussions and meetings around developing options for alternative uses of abandoned sites at interfaces.

The unit is working up an application for a significant amount of funding under Peace III Priority 1.1 'Building Positive Relations at the Local Level' which will be available to community organisations to carry out a range of work around this theme.

Our Good Relations grant aid programme, with grants up to £10,000 is available to (e.g.):

- build awareness, dispel myths and stereotypes and address sectarianism and/or racism;
- promote and encourage trust and mutual understanding through dialogue, learning about others and developing meaningful relationships;
- provide space to deal with the past and address issues of mutual interest or concern in relation to the Shared Future document and/or the Race Equality Strategy; and
- improve shared civic life by building sustainable networks to transform contested space and identity and implement collaborative actions.'

The Unit's Conflict Transformation Project is currently producing research that will also pinpoint areas for development and involvement.

The council's Estates unit recently conducted research on areas of land along the main arterial routes including information on ownership. We can check these details against the areas that the Partnership is concerned with to clarify whether or not they are in the council's ownership.

The council would wish to note the potential for such brownfield sites to be repurposed as parks or other forms of open space. Our Parks and Cemeteries services are available to discuss the potential of such options.

Issue:	Abandonment of land and property at interfaces which is fertile ground for sectarian conflict, 'recreational rioting' and anti-social behaviour
Desired outcome:	The development of a number of cross community partnerships which have successfully transformed contested space into shared space for mutual community, social, economic and physical benefit
(26) Action sought:	The establishment of a number of cross community/interface partnerships to develop plans for alternative uses of present vacant and derelict land at interfaces.
Resource implications:	£25,000
Lead:	NBCAU
Support:	NBCAU, CRC, Belfast City Council , DETI, BRO, CANP, CEPs
Council response:	Noted.

The council's Good Relations Unit would be happy to be involved in discussions and meetings around developing options for alternative uses of abandoned sites at interfaces.

The unit is working up an application for a significant amount of funding under Peace III Priority 1.1 'Building Positive Relations at the Local Level' which will be available to community organisations to carry out a range of work around this theme.

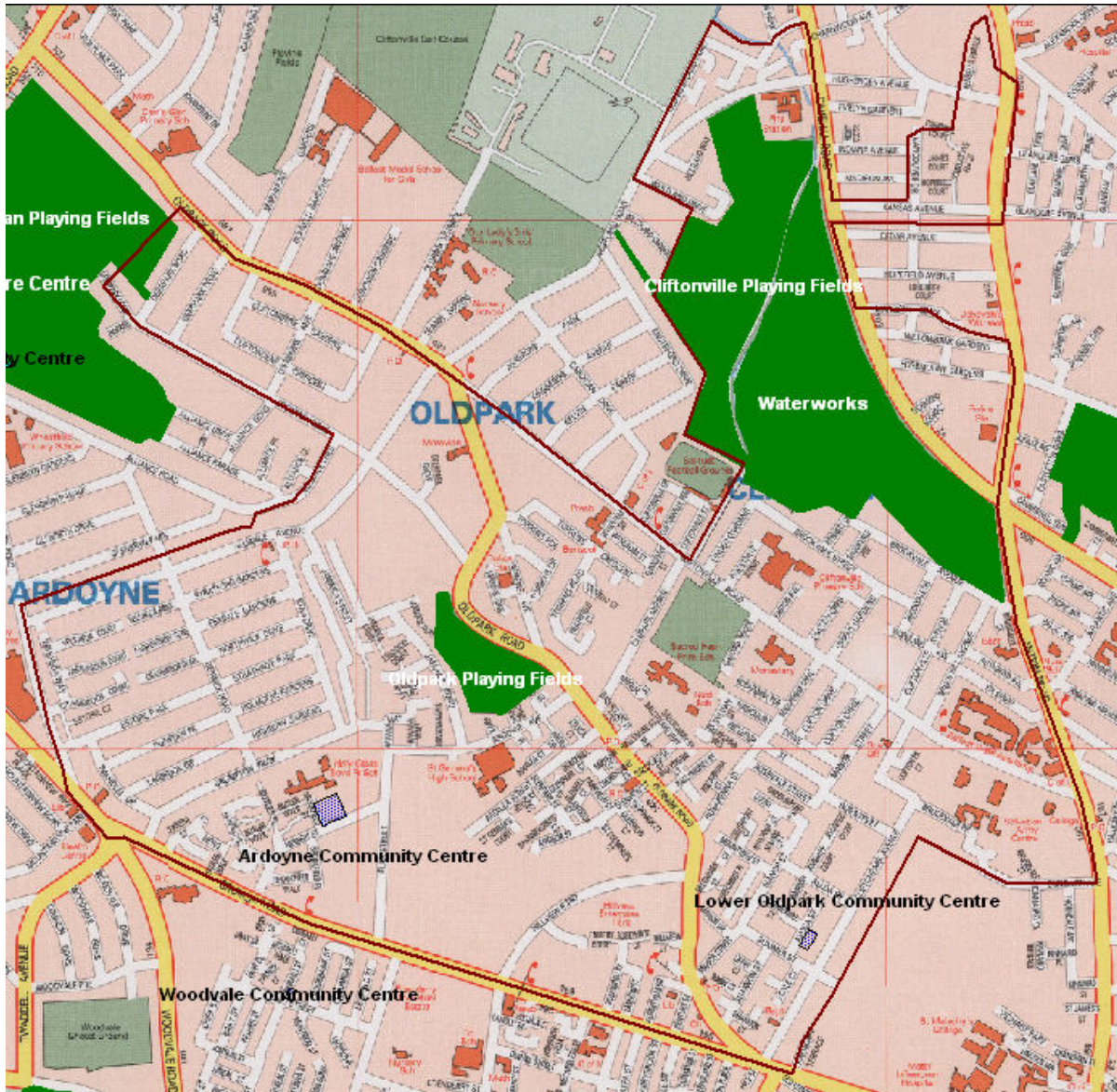
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- improve shared civic life by building sustainable networks to transform contested space and identity and implement collaborative actions.'

The Unit's Conflict Transformation Project is currently producing research that will also pinpoint areas for development and involvement.

The council's Renewing the Routes programme supports the efforts to establish cross-community/interface partnerships and is working with other units within the council at a number of interface areas, (for example, Ardoyne roundabout) to try to ensure that physical regeneration projects will have 'buy-in' from both sides of the community and thus help improve the longevity of such projects.

Appendix 1: Boundary of Crumlin Ardoyne Neighbourhood Renewal Area



Belfast Mapping Data
 Prepared by SNAP
 Based upon the
 Ordnance Survey of Northern Ireland map
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