

## **9. Household waste assessments**

### **Aim:**

To educate, advise and facilitate householders who require extra help with their household waste.

### **What you get:**

A home visit from a Resource Advisor about household waste and recycling. A Resource Advisor will give information and advice on what is acceptable in each household bin. They can also do assessments which will show if additional bin capacity is required.

### **How can customers help us?**

If you think you would benefit from a home visit from one of our Resource Advisors regarding waste and recycling issues or feel that you are struggling with your bin capacity please make an appointment by calling 0800 032 8100. Our team will be happy to speak with you.

### **Target:**

To carry out an assessment within 10 working days of receiving the initial request.