# Job description

**Date:** 7 April 2021

**Department:** Finance and Resources

Post number: 145

**Section:** Central Transactions Unit (CTU)

Job title: Accounts Receivable/ Credit Control Administrator

Grade: Scale 4

# Main purpose of job

To be responsible to the Accounts Receivable Officer and Credit Control Officer for various duties as determined by the Accounts Receivable Team Leader and to assist with the proper, accurate and timely processing of income on behalf of the council.

To assist with the collection of debts and the efficient operation of such procedures and practices as the council determines in relation to these.

# Summary of responsibilities and personal duties

- 1. To process (receipting, allocating and lodging as appropriate) income and payments received into the council in line with agreed systems and procedures.
- 2. To investigate miscellaneous income and BACS payments received through the system and liaise with departments as required in resolution/ allocation.
- 3. To prepare documentation for credit notes and refunds due to all customers.
- 4. To assist the Accounts Receivable Officer in ensuring the proper processing of debts and the proper management of the council's cash and bank accounts.
- 5. To maintain a list of debtor payments, deal with debtor queries and liaise with Legal and Civic Services Department regarding outstanding debts.
- 6. To undertake such duties and tasks as may be necessary to ensure that the council collects the monies owed to it in a timely and orderly fashion as determined by the council's rules and procedures.
- 7. To contribute to the monitoring, review and upgrading of these practices and procedures as required.
- 8. To ensure the necessary high standards of service delivery, through the motivation and supervision of staff in an efficient and effective manner.
- 9. To deal with queries and enquiries and assist with their resolution in line with CTU and council procedures.
- 10. To assist with the maintenance and development of the SAP system and other relevant software.
- 11. To provide accurate, timely and relevant management information/ reports and advice to senior officers in the CTU as requested.
- 12. To assist with the implementation of quality improvements.
- 13. To participate in all induction and in-service training provided by Belfast City Council and in the induction and support of all newly appointed staff and other human resource management policies and procedures, as appropriate, including, absence management, disciplinary and grievance procedure.
- 14. To act in accordance with the council and departmental policies and procedures including customer care, equal opportunities, health and safety, safeguarding and any pertinent legislation.
- 15. To undertake the duties in such a way as to enhance and protect the reputation and public profile of the council.
- 16. To undertake such other relevant duties as may from time to time be required.

This job description has been written at a time of significant organisational change and it will be subject to review and amendment as the demands of the role and the organisation evolve. Therefore, the post-holder will be required to be flexible, adaptable and aware that they may be asked to perform tasks, duties and responsibilities which are not specifically detailed in the job description but which are commensurate with the role.

# **Employee specification**

**Date:** 19 April 2021

**Department:** Finance and Resources

Post number: 145

**Section:** Central Transactions Unit (CTU)

Job title: Accounts Receivable/ Credit Control Administrator

Grade: Scale 4

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## **Essential criteria**

# **Experience**

Applicants **must**, as at the closing date for application forms, be able to demonstrate, by providing personal and specific examples on the application form, at least one year's relevant experience in each of the following areas:

- (a) working in a financial environment;
- (b) dealing with gueries and enquiries from both internal and external customers; and
- (c) using financial systems to input, extract and report on financial information.

# Special skills and attributes

Applicants should be able to demonstrate evidence of the following special skills and attributes which may be tested at interview:

#### Technical knowledge

An understanding of financial procedures including bank reconciliation and a working knowledge of financial systems such as SAP.

#### **Communication skills**

The ability to communicate effectively, both orally and in writing, including as required with the public, external traders and other officers and senior managers within the section.

#### Work planning and organisational skills

Proven organisational ability and the ability to work on their own initiative.

## Analysis and decision-making skills

The ability to make effective decisions that may affect others, and which contribute to the achievement of operational objectives.

## Information technology skills

The ability to use standard Microsoft Office programmes, including word processing, spreadsheets and databases, and ability to use financial software packages.

## Team working and leadership skills

The ability to effectively lead and work within a team to meet objectives.

#### **Customer care skills**

An awareness of the importance of responding to the needs of both internal and external customers and of the need to create a good impression to enhance and protect the image of the council.

# **Shortlisting criteria**

In addition to the above experience, Belfast City Council reserve the right to shortlist only those applicants who, as at the closing date for receipt of application forms, can demonstrate, by providing personal and specific examples on the application form:

- in the first instance, at least one year's relevant experience of supervising staff; and
- in the second instance, have at least five GCSEs (grades A-C) including English, or equivalent qualifications.

#### **Belfast City Council**

#### Terms and conditions of employment

# Accounts Receivable/ Credit Control Administrator (Scale 4) Temporary post until 31 March 2023, subject to review

## **Central Transactions Unit (CTU)**

#### **Finance and Resources Department**

## Job applicant privacy notice

Belfast City Council is the Data Controller under the General Data Protection Regulations (GDPR) for the personal data it processes relating to job applicants. Processing data from job applicants allows the council to manage the recruitment process, assess and confirm an applicant's suitability for employment and decide to whom to offer a job. It may also need to process data from job applicants to respond to and defend against legal claims.

If you apply for this job, you will be providing your personal data to the council whose lawful basis for processing it is for the performance of a task carried out in the public interest or in the exercise of official authority. In some cases, the council will also need to process your data to ensure it is complying with its legal obligations. For example, to monitor applicants' sensitive data for equal opportunities purposes and to check applicants' eligibility to work in the UK before employment starts. The council will collect a range of information about you, including:

- your name, address and contact details, including email address and telephone number;
- details of your qualifications, skills, experience and employment history;
- information about your current level of remuneration, which may include benefit entitlements;
- whether or not you have a disability, or if your first language is not English, so that it can make reasonable adjustments, as required, during the recruitment process; and
- information about your entitlement to work in the UK etc.

The council will collect this information in a variety of ways for example, by application forms, through forms of assessment, from interview or from your identity documents. It may also collect personal data about you from third parties, such as references, but it will only seek this data if you have been recommended for appointment to the post and it will inform you that it is doing this. Your personal data will be shared internally within the council with staff who are involved in the recruitment process and, where necessary, between internal departments for the purpose of ensuring a fair, systematic and objective recruitment and selection process is in place. It will also be shared with external consultants for the purposes of candidate attraction and selection, where appropriate. Your personal data will not be shared or disclosed to any other organisation without your consent, unless the law permits or places an obligation on the council to do so. Your data will be stored in a range of different places including the recruitment file, the HR information management system and other IT systems such as email. It will be held and stored by the council in a safe and secure manner in compliance with Data Protection legislation and in line with the council's Records Retention and Disposal Schedule.

As a data subject, you have a number of rights. These include your right to:

- access and obtain a copy of your personal data on request;
- require the council to change incorrect or incomplete personal job applicant data; and
- require the council to delete or restrict processing your data.

If you have any queries regarding the processing of your personal data, please contact our Job Line on 028 9027 0640. If you wish to contact the council's Data Protection Officer, please write to Belfast City Council, City Hall Belfast, BT1 5GS or send an email to <a href="mailto:records@belfastcity.gov.uk">records@belfastcity.gov.uk</a>

Please see further details of the terms and conditions relating to this post set out below:

#### **Appointment**

The appointment will be made by the selection panel, but will be subject to ratification by the director of the relevant department.

There may be a reserve list of applicants drawn up for this post which would last for a maximum of 12 months. Should a similar post become vacant within this time, it may be offered to those on the reserve list, in order of merit, without further interview. For generic-type posts, this may include posts in another department.

These posts may be either full-time or part-time on a temporary, fixed-term or job share basis.

If you are offered and you accept a temporary position e.g. a temporary part-time position for 3 months, and another temporary part-time position arises from the same recruitment campaign e.g. for 1 year, regardless of whether or not you are still working in your temporary part-time position, you will not be offered any further temporary part-time position. However, in certain circumstances, when all relevant applicants on the reserve list for temporary vacancies, full-time or part-time, have been offered opportunities for which they expressed a preference on their application form, and if the timing of the reserve list is still valid and there are still temporary vacancies to fill before the reserve list expires, the council reserves the right to 'revisit' the reserve list in strict order of merit. This is the only time when an individual who has been appointed to a temporary position e.g. a temporary part-time position can be offered another temporary part-time position.

If a similar post does become vacant within this time, it will be offered to candidates on the reserve list in the following way:

- 1. Candidates will be initially contacted by telephone and **must** respond within three working days to accept or decline the post.
- Candidates who cannot be contacted by telephone will be contacted by letter and must respond by telephone or by return of acceptance form within five working days of the date of the letter.

If candidates do not respond within the above time frames, the post will be offered, in order of merit, to the next person on the reserve list. The names of those candidates who have not responded within the above timeframes will be retained on the reserve list, in order of merit, to be considered for future vacant posts.

However, if candidates have been contacted on three separate occasions, and they have not responded within the above timeframes on these three occasions, the council will assume that they are no longer interested in the post and their names will be removed from the reserve list.

Should your contact telephone numbers or your address change since you submitted your application form, it is your responsibility to notify the HR Employee Resourcing Unit on 028 9027 0640 or by emailing <a href="mailto:jobs@belfastcity.qov.uk">jobs@belfastcity.qov.uk</a> with your new contact details.

This is a temporary post initially until 31 March 2023, subject to review. An existing permanent employee of Belfast City Council will, if successful, retain the right to return to their substantive post at the conclusion of the temporary period. An existing temporary or fixed term contract employee will, if successful, be appointed on the basis of a further temporary or fixed term contract with no automatic right to revert back to their temporary or fixed term contract post. Similarly, an existing agency assignee will, if successful, be appointed on the basis of a temporary contract but with no automatic right to revert back to their original agency assignment. Temporary and fixed term contract employees and agency assignees should give consideration to this prior to applying or accepting this post.

## Job details

Job description: please refer to the job description for details of the duties of the post. Employee specification: please refer to the attached employee specification for details of any qualification, experience etc. which are required for the post. Should an applicant be recommended for appointment to this post, they will be required to produce official original proof of any

qualifications they relied upon to support their application. Please also be advised that an applicant must provide evidence to demonstrate that they were in possession of such qualifications at the closing date for applications.

#### Remuneration

The salary will be determined by the council in line with that determined by the National Joint Council for Local Government Services, currently Salary Scale 4, SCP 7 to 11, £20,444 - £22,129 per annum (in normal circumstances, the starting salary is the minimum point), paid monthly by direct payment by the Bankers Automated Clearing System (BACS) to a bank or building society account of your choice.

#### Location

The person appointed will be based initially in 9 Adelaide, 9-21 Adelaide Street, Belfast but will be required to work in and/or visit other locations.

#### **Pre-employment checks**

Prior to taking up duty the person recommended for appointment must:

- (a) Enter into an agreement which sets out the main terms and conditions of employment.
- (b) Provide evidence of the right to work and reside in the UK via an original full UK birth certificate and original proof of national insurance number (for example, via national insurance card, P45 or payslip etc). No temporary national insurance numbers can be accepted. Individuals who do not have a UK birth certificate will be asked to bring their passport and other documentation as required.
- (c) Produce official evidence of their qualifications as required. Please be advised that candidates must provide evidence to demonstrate that they were in possession of them at the closing date for applications.
- (d) Provide details of the bank or building society account to which their salary or wage will be lodged.
- (e) Pass satisfactorily a medical assessment by the council's Occupational Health Service provider.
- (f) Complete the relevant Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC) membership or opt out forms.
- (g) Complete a disclosure of family relationships form.
- (h) Complete a disclosure of criminal convictions form, under the Rehabilitation of Offenders (NI) Order 1978. All applicants who are recommended for appointment to a post within Belfast City Council must provide details in respect of any criminal convictions which are not regarded as 'spent' convictions. Any disclosed convictions will be taken into account only when the conviction is considered relevant to the post and will be seen in the context of the job, the nature of the offence and the responsibility for the care of existing client/customer and employees.

If the person appointed acquires a conviction throughout the course of their employment with Belfast City Council, they must bring this to the attention of their line manager/departmental HR representative. Failure to comply with this request can result in a breach of the terms and conditions of employment and may result in sanction or dismissal. Any information will be dealt with confidentially and help is available.

Please note that if an applicant is recommended for appointment they must complete the preemployment checks, outlined above, within 10 working days or consideration will be given to withdrawing the recommendation for appointment and no formal offer of appointment will be made. After pre-employment checks are complete, an applicant must formally accept and commence employment in this post within four weeks. An employee currently undertaking a temporary project/cover/review post will not be able to continue working for the remaining duration of this temporary post prior to taking up a permanent post, even if this temporary post is of a higher grade.

#### **Council policies**

The person appointed will be required to comply with all current and future council policies, procedures, guidelines, agreed working practices and any relevant collective agreements incorporated into the contract of employment.

#### **Conditions**

The general conditions of service as prescribed from time to time by the National Joint Council for Local Government Services and by the council for its officers shall apply to the appointment and the Single Status Implementation Agreement dated 2007 as renegotiated from time to time is hereby incorporated into the contract of employment.

A copy of the council's Disciplinary Procedure and Grievance Procedure will be issued to all new employees at the council's Induction Course.

Please note if you are an applicant with previous local authority service in England, Scotland, Wales etc., you are advised to clarify your particular situation with regard to the continuity of this service, prior to accepting an offer of appointment from Belfast City Council.

#### Service and hours of duty

The hours of duty are 37 per week, working five days per week, Monday to Friday. Flexible working hours are in operation between 7.30am and 6.30pm, with set core times that the person appointed must be in work. However, the person appointed will be required to start and finish work at specific times that suit the operational needs of the service and they will, when advised, be required to work outside of these hours for operational reasons including on extra statutory, bank and/or public holidays.

In accordance with the National Joint Council for Local Government Services National Agreement on Pay and Conditions of Service variations to the established working week or patterns of work will be reasonable and subject to adequate notice.

#### Annual leave

Annual leave and extra statutory, bank or public holiday entitlement is calculated in hours/minutes.

A person appointed on the standard full time hours of 37 per week will be entitled to 162.8 hours (22 days) annual leave, plus 88.8 hours (12 days) bank or other holidays.

Annual leave entitlement will be increased by 22.2 hours (3 days) in the case of officers who have not less than 5 years' continuous service and by a further 22.2 hours (3 days) in the case of officers who have not less than 10 years' continuous service.

Figures in brackets represent the number of days based upon a standard day of 7.4 hrs.

For individuals who do not work the standard full-time hours, annual leave and extra statutory, bank or public holiday entitlement will be calculated on pro-rata basis to their contracted hours, based on the standard full time hours of 37 per week and a standard day of 7.4 hours (i.e. 7 hrs 24 minutes).

Employees are entitled to a holiday with a normal day's pay for each of the statutory, general and public holidays as they occur. Where the balance of the employee's public / bank and statutory holiday entitlement has been exhausted, additional leave taken for public / bank and statutory holidays will be deducted from the employee's annual leave entitlement.

All employees required to work on extra statutory, bank or public holidays will be remunerated in accordance with Part 3, paragraph 2 of the National Joint Council for Local Government Services National Agreement on Pay and Conditions of Service.

The leave year commences on 1 April. If an employee starts part way through the annual leave year, the employee will receive annual leave entitlement on a pro rata basis, calculated on the number of days remaining in the current leave year from the first day of employment.

#### Sick leave

This scheme is intended to supplement Statutory Sick Pay and Incapacity Benefit so as to maintain normal pay during defined periods of absence on account of sickness, disease, accident or assault.

Absence in respect of normal sickness is entirely separate from absence through industrial disease, accident or assault arising out of or in the course of employment with a local authority. Periods of absence in respect of one shall not be set off against the other for the purpose of calculating entitlements under the scheme. Employees are entitled to receive sick pay for the following periods:

During first year of service one month's full pay and (after completing four

months service) two months half pay

During second year of service two months' full pay, and two months' half pay

During third year of service four months' full pay, and four months' half pay

During fourth and fifth years of service five months' full pay, and five months' half pay

After five years' service six months' full pay, and six months' half pay

#### Superannuation

The person appointed will automatically become a member of the Local Government Pension Scheme (Northern Ireland) LGPS (NI) in line with scheme regulations. They may opt out of the scheme. However, the council is required to comply with automatic enrolment provisions and will automatically enrol the person appointed at certain times. The LGPS (NI) is administered by Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC) (<a href="https://www.nilgosc.org.uk">www.nilgosc.org.uk</a>).

#### Canvassing

Canvassing in any form, oral or written, direct or indirect, will disqualify an applicant for appointment. Candidates can, however, contact the relevant department for further information about the post. The person from the relevant department who provides further information should not be a member of the selection panel.

#### **Notice**

The minimum period of notice to be given by an employee shall normally be the ordinary period from one payment of salary or wages to the next.

Belfast City Council may terminate an employee's employment with the council by giving the following period of notice:

Continuous service One month or more but less than two years	Period of notice Not less than one week
Two years or more but less than twelve years	Not less than one week for each year of continuous service
12 years or more	Not less than 12 weeks

#### **Probationary period**

The person appointed may be required to complete a six month probationary period, if this is a requirement of the relevant department, and during this time one week's notice will be given by the council to terminate employment.

#### **Interview expenses**

Reimbursement of interview expenses is not available.

#### Receipt of applications

Completed applications must be emailed to <a href="mailed-to-jobs@belfastcity.gov.uk">jobs@belfastcity.gov.uk</a> by 4pm on Monday, 4 July 2022.

Please note, as part of our COVID HR Service Recovery Plan, we are unable to issue or receive any hard copy application forms, either by post or hand-delivered, at this time.

Please note that it is the candidate's responsibility to ensure that their application form is submitted and received in the Human Resources Section via <a href="jobs@belfastcity.gov.uk">jobs@belfastcity.gov.uk</a> by this closing date and time. Application forms returned electronically must be submitted as an email attachment. Due to the council's Computer Use Policy and security protocols, storage services such as SkyDrive are not accessible. Applications submitted as a link to a storage service will not be accepted. No late application forms will be considered. No application forms, or supporting information in respect of an already submitted application form, will be considered after this date and time. Applications will not be accepted by fax.

#### **Short-listing and interview date**

It is envisaged that short-listing for this post will take place on **Tuesday**, **5 July 2022**. Whilst no specific testing or assessment arrangements are anticipated for this post, depending on the volume of applicants, the council reserves the right to include these mechanisms as part of the selection process. It is also envisaged that interviews will be held on **Monday**, **18 and/or Tuesday 19 July 2022 via MS Teams**.

The council will make all reasonable efforts to accommodate applicants who are unavailable on the specified interview date but it is under no obligation to do so.

# **Belfast City Council**

Application for appointment as:

Accounts Receivable/ Credit Control Administrator (Scale 4)
(There is currently one temporary post until 31 March 2023, subject to review. Other fixed term, temporary, full-time, part-time or job share posts may be filled from a reserve list)

**Central Transactions Unit** 

**Finance and Resources Department** 

Name of Applicant:

Address:

The closing date for applications is 4pm on Monday, 4 July 2022.

Completed application forms should be emailed to jobs@belfastcity.gov.uk and you will receive an automatic reply when your application has been received. If you don't receive an acknowledgement within 30 minutes, please call 9027 0640 to confirm receipt (office hours are normally Mon-Thurs 8.30am-5pm, Fri 8.30am-4.30pm). You must confirm receipt **before** the closing date and time as we will not be able to accept applications that are sent but not received before the closing date and time.

Please note, as part of our COVID HR Service Recovery Plan, we are unable to issue or receive any hard copy application forms, either by post or hand-delivered, at this time.

If you have a disability and require any reasonable adjustments, or your first language is not English and you require any assistance with any aspect of our recruitment and selection process, please call 028 9027 0640

Belfast City Council is an equal opportunities employer and we welcome applications from all sections of the community



In addition to filling the immediate vacancy, we also intend to create a reserve list of successful applicants, in strict order of merit based on performance at interview. We anticipate that this list will last for 12 months, or until it is exhausted, whichever is sooner.

Therefore, should a similar post to the immediate vacancy become available within this time we may offer it to those on the reserve list, in order of merit, without further interview.

These posts will be on a fixed term/temporary basis and may be working full-time, part-time or job share hours.

Please indicate below whether you would be interested in working full-time or parttime hours by ticking the appropriate box.

If you are interes (✓) all boxes.	sted in ful	ll-time, part-tim	e and job sha	are positions, p	olease tick
Hours of work:					
Full-time		Part-time		Job share	
Vou can apply for	r all pocitic	one and if annoi	atad to the rec	sorvo liet vou w	ill bo

You can apply for all positions and, if appointed to the reserve list, you will be considered for full-time, part-time and job share hours.

If you apply for all positions, you can accept a post working part-time hours without giving up your right to be offered a post working full-time hours.

It is important to note: If you are placed on the reserve list, you will only be offered vacant posts on the basis of the information you have provided above. For example, if you have ticked that you wish to be considered for full-time hours only and a part-time post becomes available, we will <u>not</u> offer you this part-time post.

# **Section 1: Personal details** Are you currently employed by Belfast City Council? Yes No If yes, please enter your staff number: Have you been previously employed by Belfast City Council? Yes No If yes, please state your reason for leaving: 1. Your details (a) Title: (Mr, Mrs, Ms, Miss, Mx, Dr etc) (b) Forenames: Preferred name: (c) (d) Surname: 2. **Contact details** Telephone number: (a) (b) Email address: Address 1: (c) (d) Address 2: Town: (e) (f) County: Postcode: (g) 3. Other information National insurance number:

## Section 2: Qualifications and employment history

#### 4. Qualifications

(a) Details of qualifications obtained (please refer to employee specification):
Please state name, level and grade of qualification, the year attained and the examining body or
university/college which awarded your qualification as this information may be needed by the selection panel.
The council reserves the right to shortlist only those candidates who, in the second instance, have at
least five GCSEs (Grades A – C) including English or equivalent qualifications. If applicable, please
detail your relevant qualification below:

Year: Examining body / Level of Subject: Grade or
University / College: qualification: mark:

Year:	Examining body / University / College:	Level of qualification:	Subject:	Grade or mark:

(b) If you are applying for a post on the basis of a qualification which is not stated on the employee specification but which you consider to be equivalent, please list the main topics and modules below to demonstrate how you feel it is equivalent in terms of level, breadth, depth and content etc. Please also provide any further information which you feel supports your case. (The selection panel will make the final decision on the relevance and equivalence of your qualification.)

Year:	Examining body / University/College:	Level of qualification:	Subject and modules studied:	Grade or mark	
Any other support evidence as to the equivalence of the qualifications stated, for example, breadth of overlap with qualification as detailed in the employee specification:					

overlap with qualification as detailed in the employee specification:				

# **Employment history**

(c) Details of current employment and current position held:

Name and address of current employer (if any):	Exact date employment commenced (dd/mm/yyyy):	Position held with current employer:	Salary:

(d) Details of previous employment and positions held:

Name and address of previous employer(s):	From: (dd/mm/yyyy)	To: (dd/mm/yyyy)	Position(s) held:	Salary:
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## Section 3: Experience

5.

You must complete the application form in either typescript (Arial font size 11) or legible hand-writing using black ink. You must limit your text in this section, i.e. (a) to (d), to no more than one A4 page per criterion. You must not use continuation sheets. If you submit more than one page per criterion, the short-listing panel will only consider the first page of information and you may not be short-listed.

Applicants **must**, as at the closing date for receipt of application forms, be able to demonstrate by providing personal and specific examples on the application form, that they meet the experience as stated in the employee specification.

#### **Essential criteria**

Applicants **must**, as at the closing date for application forms, be able to demonstrate, by providing personal and specific examples on the application form, at least one year's relevant experience in each of the following areas:

- (a) working in a financial environment;
- (b) dealing with queries and enquiries from both internal and external customers; and
- (c) using financial systems to input, extract and report on financial information.

#### **Short-listing criteria**

In addition to the above experience, Belfast City Council reserve the right to shortlist only those applicants who, as at the closing date for receipt of application forms, can demonstrate, by providing personal and specific examples on the application form, in the first instance, at least one year's relevant experience of supervising staff (d).

#### In boxes (a) – (c) overleaf, please provide the following detail:

- (a) You must clearly state the start and end dates of your relevant experience including the number of years' experience you have in this area. You must clearly detail your job role; the type of financial environment you worked in; how this was a financial environment; the range of <u>financial</u> tasks and duties you completed, etc.
- (b) You must clearly state the start and end dates of your relevant experience including the number of years' experience you have in this area. You must clearly detail your job role; the range of internal and external customers you have dealt with; the types of queries and enquiries you dealt with; how you resolved these queries and enquiries; any problems you may have encountered, etc.
- (c) You must clearly state the start and end dates of your relevant experience including the number of years' experience you have in this area. You must clearly detail your job role; the type of financial systems you have used, the data you were responsible for inputting; how you extracted data from the system; what the purpose of the data was; the range of reports you completed, who these reports were for, etc.

#### If applicable, please provide the following detail in box (d):

You must clearly state the start and end dates of your relevant experience including the number of years' experience you have in this area. You must clearly detail your job role; your experience of supervising staff; how many staff you have supervised; the range of issues you have dealt with; how you resolved these issues, etc.

(a)	Applicants must demonstrate here, by providing personal and specific examples, that they have at least one year's relevant experience of working in a financial environment.
	have at least one year's relevant experience of working in a financial environment.
	Continuation sheets must not be used

(b)	Applicants must demonstrate here, by providing personal and specific examples, that they have at least one year's relevant experience of dealing with queries and enquiries from both internal and external customers.
	Continuation sheets must not be used

(c)	Applicants must demonstrate here, by providing personal and specific examples, that they have at least one year's relevant experience of using financial systems to input, extract and report on financial information.
	Continuation sheets must not be used

(d)	Shortlisting criterion: If applicable, please demonstrate in this box by providing personal and specific examples, that you have at least one year's relevant experience of supervising staff.
	Stant.
	Continuation sheets must not be used

6.	Notice required to terminate present position:						
prov	I certify that the above information is correct and understand that any false or misleading information, if proved, may result in no further action being taken on this application, or, if appointed, dismissal from the service of the council.						
Sign	ed:	Date:					

**Section 4: Other information** 

Equal opportunity monitoring form							
HR Reference number: 0000001600/							
employment and work. To ensure requested to com application form a agreed with Trad	advancement in the co the effective implement aplete the following que and will be strictly control e Unions.	uncil or tation o stionna olled in	at all eligible persons han the basis of ability, quand the Equal Opportunitie ire. This questionnaire was accordance with the Contact the short-listing or into	lifications ar s Policy all a vill be remov de of Praction	nd aptitude for the applicants are yed from your see on Monitoring		
Personal detail	ls:				Official use only:		
Date of birth:					Dob		
Gender Identity: How do you defin Male  I use another terr		x, non-b	Prefer not to answe ninary), please specify:	r	Gender Identity		
*Trans can be used does it sit comfortabl themselves using on queer (GQ), gender-term may not be according.	y with, the sex they were asse e or more of a wide variety of fluid, non-binary, crossdress eptable to all transgender pe	ribe peop signed at of terms e er, gende	Prefer not to say le whose gender is not the sabirth. Trans people may desc.g. transgender, transsexual, erless. The use of trans as an	ribe gender- umbrella			
Family status:	Married		Single		Status		
runny status.	Divorced		Separated				
	Widowed						
	Cohabitant		」 │Same sex marriage				
	Civil partnership		Dissolved civil partnership				
	Prefer not to answer						
	Other, please specify						
Ethnic origins:	White		Indian		Ethnic origin		
· ·	Pakistani		Bangladeshi				
	Chinese		Irish Traveller				
	Black African		Black Caribbean				
	Prefer not to answer						
	Black other, please sp	ecify					
Mixed ethnic group, please							
	specify						
	Other, please specify						
Please state you	r nationality or citizensh	ip (for e	example, British, Irish, P	olish):	Nation		

Persons with and without a disability: A person has a disability if they have "a physical of term adverse effect on their ability to carry out nor	•	•
1995)  Do you, in accordance with the above, have a disability?	Yes No	Disability
a disability :	Prefer not to answer	
If yes, please state nature of disability:		
If No, have you ever had a disability?	Yes No Prefer not to answer	History
While the selection panel will be made aware that purposes of operating the Guaranteed Interview S nature of your disability or if you need any reasons recruitment and selection process unless you advise.	Scheme, they will not know the able adjustments as part of the	
Therefore, if you require any reasonable adjustme and selection process, please outline them:	ents as part of the recruitment	
If you wish to discuss any of this information further clarification about the Guaranteed Interview Schell our Helpline on (028) 9027 0640 and we will be helpline.	me, please feel free to contact	
In addition, if you are aware of any adjustments the be successful in obtaining the job, please outline to	•	

		Official use only:
Persons with and without d	<u> </u>	
Do you look after or are you r	esponsible for caring for Yes No	Dependants
anyone?	·	
If yes, please tick the releva	ant box(es) below- you may tick more than one box	
Children	Relative A person with a disability	
Prefer not to answer		
Other, please specify	y:	
Sexual orientation: What best describes your	sexual orientation?	
Bi		Orientation
Gay/lesbian		
Heterosexual/straight		
Prefer not to answer		
I use another term, please sp	pecify:	
religious affiliation or commu Monitoring Regulations 1999 the appropriate box below: I am a member of the Protesta I am a member of the Roman I am a member of neither the Prefer not to answer Please note: If you do not con	Catholic community  Protestant nor Roman Catholic communities  mplete this section, we are encouraged to use the 'residuary' in	dance with the a belong by ticking  Code  Method  method, which means
that we can make a determina	ation on the basis of personal information on your application f	orm.
Religious belief or tradition Please specify your religious be example, Christian, Hindu, Mu No religious belief Not disclosed	pelief, for	Religious belief
Additional information: To monitor the effectiveness	of our advertising, please indicate where you saw this job	advertised:
Belfast Telegraph	Irish News Newsletter	
Sunday Life	Specialist journal LinkedIn	
Council trawl	Council website Nijobfinder.co.u	k
Facebook	Twitter Word of mouth	
Department of Learning, Jobs and Benefits	Executive search Localgovernment	ntjobsni.gov.uk
Other, please state where:		